

Active Orders

Active Orders Overview

On the "Active Orders" page, users can efficiently manage incoming orders from their website or app. Each order card displays a timer, reflecting the response time set in the restaurant information. Users can accept or reject orders within this time frame, and upon cooking completion, mark the order as "Food Ready" to remove it from the active queue.

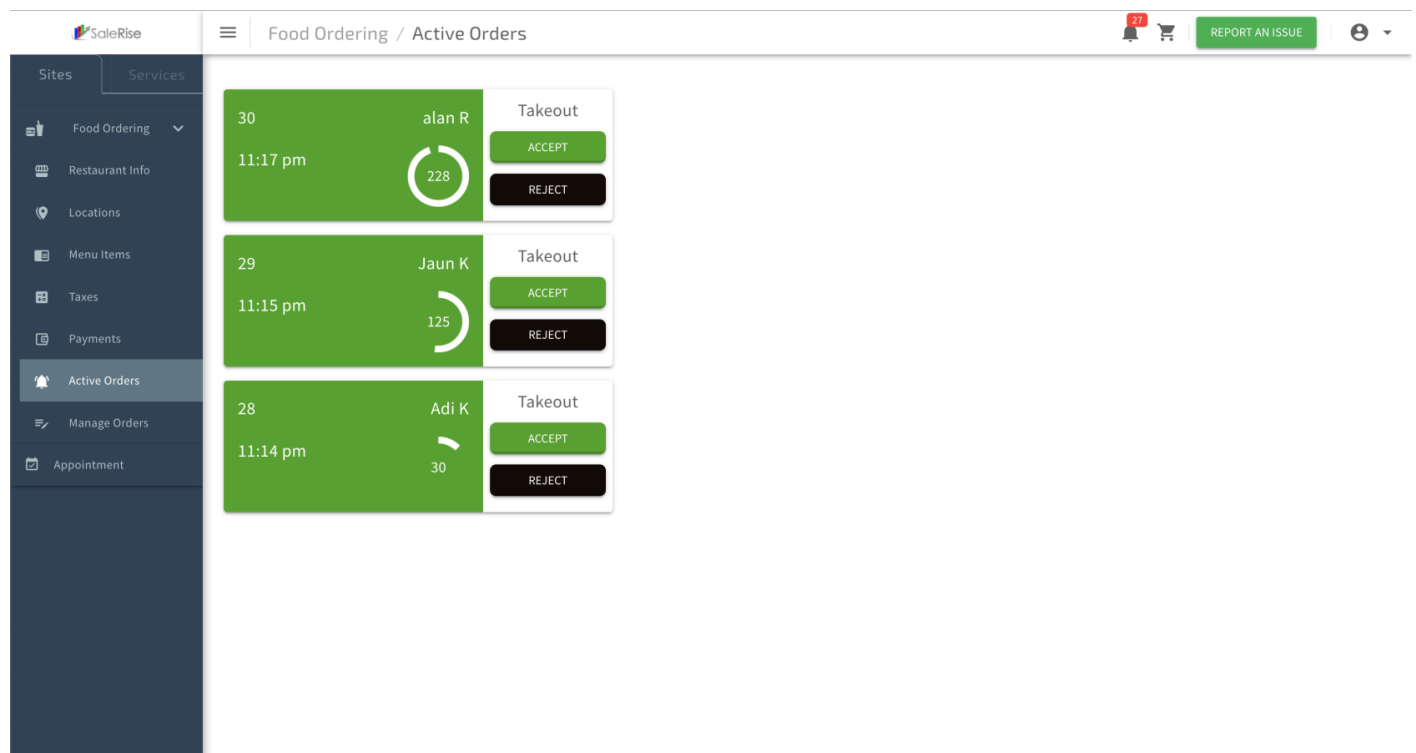
1. Access "Active Orders":

Navigate to the "Active Orders" page to view incoming orders.

2. Order Cards:

Each order is represented by a card displaying essential details.

- **Timer:** Reflects the response time set in the restaurant information.
- **Accept & Reject Buttons:** Quickly respond to incoming orders by accepting or rejecting.



The screenshot displays the "Active Orders" page in the SaleRise system. The interface includes a top navigation bar with the SaleRise logo, a breadcrumb trail "Food Ordering / Active Orders", and utility icons for notifications (27), a shopping cart, and a "REPORT AN ISSUE" button. A left sidebar menu lists various sections: Sites, Services, Food Ordering (selected), Restaurant Info, Locations, Menu Items, Taxes, Payments, Active Orders (highlighted), Manage Orders, and Appointment. The main content area shows three order cards, each with a green header, a timer, customer name, order type, and action buttons.

Order ID	Customer Name	Order Type	Time	Timer Value	Buttons
30	alan R	Takeout	11:17 pm	228	ACCEPT, REJECT
29	Jaun K	Takeout	11:15 pm	125	ACCEPT, REJECT
28	Adi K	Takeout	11:14 pm	30	ACCEPT, REJECT

3. View Order Details:

- Click on an order card to view detailed information about the order.

SaleRise Food Ordering / Active Orders

Adi K
1243435654
adk@gmail.com

active Order #28
Takeout
Due: 11:14 pm

1 Eager Burger \$ 20.00

Sub-total \$ 20.00
Tax & fees \$ 3.2
Total \$ 23.20

ACCEPT REJECT

View Details

4. Accept Order:

- If ready to proceed, click "Accept" within the specified response time.

SaleRise Food Ordering / Active Orders

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1243435654
adk@gmail.com

active Order #28
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Sub-total \$ 20.00
Tax & fees \$ 3.2
Total \$ 23.20

ACCEPT REJECT

Accept Order

5. Reject Order:

- If unable to accept the order, click "Reject" within the response time.

Food Ordering / Active Orders

26 REPORT AN ISSUE

Sites Services

Food Ordering Restaurant Info Locations Menu Items Taxes Payments Active Orders Manage Orders Appointment

30 alan R 11:17 pm 202 Takeout ACCEPT REJECT

29 Jaun K 11:15 pm 99 Takeout ACCEPT REJECT

28 Adi K 11:14 pm

Adi K Under Process Order #28

1243435654 adk@gmail.com

Takeout Due: 11:14 pm

1 Eager Burger \$ 20.00

Sub-total \$ 20.00
Tax & fees \$ 3.2
Total \$ 23.20

FOOD IS READY

Reject Order

6. Food Ready:

- After cooking, click "Food Ready" to indicate that the order is prepared for pickup or delivery.
- Once marked as "Food Ready," the order disappears from the active order queue.

Food Ordering / Active Orders

26 REPORT AN ISSUE

Sites Services

Food Ordering Restaurant Info Locations Menu Items Taxes Payments Active Orders Manage Orders Appointment

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28 Adi K 11:14 pm

Adi K Under Process Order #28

1243435654 adk@gmail.com

Takeout Due: 11:14 pm

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Sub-total \$ 20.00
Tax & fees \$ 3.2
Total \$ 23.20

FOOD IS READY

Food is Ready

Revision #1

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